The Growth Management Division (GMD) is divided into Planning and Regulation and Construction and Maintenance. The GMD-Planning and Regulation is responsible for providing regulatory services associated with land development, building, business franchise, and maintaining community character. The GMD-Construction and Maintenance handles road and bridge maintenance, traffic operations, right-of-way acquisitions, and road construction.

The Operations and Regulatory Management Department includes Operational and Financial Support, Contractor Licensing, Vehicle for Hire, Mapping/Records/Addressing, the Growth Management Business Center, and Technology and GIS Support. The Department provides financial and budgeting support for Planning and Regulation, manages high-priority software applications including implementation of the County’s electronic plan submittal application and enhancements to the County’s GIS database.

Highlights for FY 2012
- Launched module for CityView building permit processing software.
- Coordinated community awareness events regarding new requirements with the updated FEMA flood insurance program and provided assistance to property owners regarding updated flood maps.
- Reviewed and updated quality control measures to reduce client wait times, permit rejections, and workflow interruptions.
- Processed 117 certificates to operate; 3,284 County contractor license renewals; and 3,118 state license renewals.
- Implemented electronic submittal process for permit applications, contractor license renewals, and vehicle for hire applications, reducing costs and processing times.

The Code Enforcement Department’s Blight Prevention Program continued to successfully address health, safety, and welfare issues, stabilize property values and property tax revenues, and prevent blight in Collier County. The Department takes a three-pronged approach: meet monthly with civic and homeowner associations to address neighborhood issues through clean-up events and identification and monitoring of vacant homes, coordinate with banks and lenders to abate code violations, and provide resources to community members in coordination with other agencies.

Highlights for FY 2012
- 8,319 code cases opened
- 27,663 code case property inspections
- 4,531 code cases closed with voluntary compliance

The Natural Resources Department implements programs that protect the County’s air, land, water, and wildlife resources. Various sections concentrate on coastal zone management, environmental review of site plans and zoning petitions, pollution control and water quality protection, stormwater, floodplain, and watershed management planning.

Highlights for FY 2012
- Presented for adoption the Watershed Management Plan.
- Revised and updated Flood Zone Maps for two basins.
- Completed the Flood Damage Protection Ordinance.
- Completed a conceptual report for beach re-nourishment and submitted a six-year design for beach re-nourishment.
- Received approval of the Special Treatment Permit for the Wiggins Pass Dredging project.
- Completed the 2012 Community Rating System recertification process, which saves County landowners money on insurance premiums.
- Initiated a $500,000 grant request to build additional artificial reefs.

The Planning and Zoning Department assists in maintaining the beauty and quality of life that Collier County residents enjoy.

Highlights for FY 2012
- Instituted a team review process so that Zoning Services staff can share ideas and solutions to improve customer service in processing land use petitions.
- Completed (brought to final hearing) more than 40 land use petitions.
- Completed the Annual Update and Inventory Report/ Capital Improvement Element on public facilities.

The Transportation Engineering Department manages the design, right-of-way acquisition, and construction of capital improvement transportation projects to achieve and maintain well-functioning roadways, traffic signals, street lights, signs, and drainage systems.

Highlights for FY 2012
- 42,437 linear feet of asphalt sidewalk resurfaced.
- 9,895 curb miles of roadway swept.
- 8,224 square yards of concrete sidewalk repaired or replaced.
- 155 lane miles of pavement resurfaced on time and on budget.
- 85 sidewalk intersections upgraded to meet current Americans with Disabilities Act compliance requirements.
- Managed the maintenance, landscaping, and irrigation of 108 miles of medians.

The Operations Department for Construction and Maintenance provides financial support for the Growth Management Division, insuring compliance with all statutory, regulatory, and grant requirements. The Department monitors compliance with all contract and purchasing requirements, and coordinates public events, issues news and road alerts, and manages the organization, storage, and digitization of documents.